Read the following article (you can download it from ITU Library),

*RN Charette, Why Software Fails”, IEEE Spectrum, Volume 42 Issue 9, September 2005.*

In groups of two OR individually (based on your preference),

Select one story from Software Hall of Shame (listed in the article), and write a one A4 page document explaining the following:

1. Read more about the story (provide references), and report
   1. what happened,
   2. what was the problem in the software process ,
   3. where (in which phase/process area, or component of the product) the actual error was, how the error caused malfunctioning (fault) and how and in which situation the failure was observed,
   4. why the development team could not realise it earlier, and how they overcome the accident (if they really found a solution to the problem)